



Cancellation and No Show Policy

Due to the high volume of late cancellations and missed appointments, we adhere to a strict cancellation and no show policy.

We understand that there are times when you must miss an appointment due to emergencies or obligations for work or family. However, when you do not call to cancel an appointment, you may be preventing another patient from getting much needed treatment. Conversely, the situation may arise where another patient fails to cancel and we are unable to schedule you for a visit due to a seemingly “full” appointment book.

For each follow-up appointment missed and/or not canceled at least 2 business days in advance or more than 10 minutes late, you may be charged a \$75 rescheduling fee, and after multiple missed appointments, risk being discharged from Beacon Pain Clinic.

For each procedure or new patient appointment missed and/or not canceled at least 3 business days in advance or more than 10 minutes late, you may be charged a \$150 rescheduling fee, and after multiple missed appointments, risk being discharged from Beacon pain Clinic.

***Fees exclude Medicaid patients. Medicaid patients risk discharge after ONE Late Cancel or No Show.**